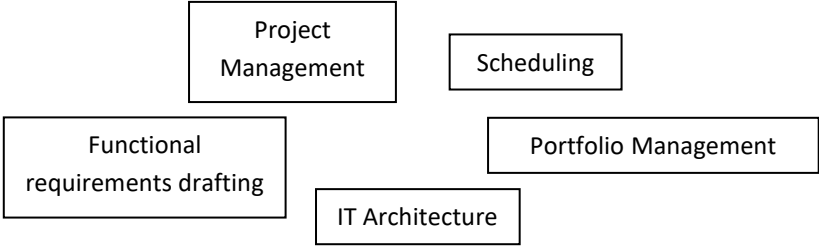


Project Manager

Project Owner/ IT Project Management Support



PERSONAL DATA

Jérôme FERRAN

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WORK EXPERIENCE

2016 Listen Too (Paris)

April – November 2016 Project manager on a mission for AccorHotels

Project manager on a mission within the Digital Services / IS Strategy & Projects / Cross Business Solutions team of AccorHotels for one of the projects of the **Digital Plan / « Seamless Journey » programme**:
[Budget ~500 k€ for 2016 - Project team: 20 people]

- helping the expression of customer needs, writing functional specifications,
- leading (schedule, budget, perimeter) of 2016 developments,
- preparing of a target architecture for 2017-2018 on new hotel services,
- drafting a Request For Information on a new IT component.

2015 - 2016 AUBAY (Paris)

June - December 2015 Project manager on a mission for BNP Paribas Cardif

Project manager for **IT Obsolescence programme** « OPTICA » [Budget 3M€ of which 600 k€ for Preliminary Studies Phase - Project team: 20 people]
Scope: upgrading of OS, DataBases, WAS, SAP BO, Informatica (ETL) and TibCo Business Works (EAI).

1998 - 2015 Bouygues Telecom (Paris)

June 2010 – January 2015 IT functional architect

IT architecture studies on IT systems maintenance

- analysis of problems and incidents with IT production teams and using the operational reports of process and product owner teams
- review of the functional IT architecture of the process
- development of one or several evolution scenarios in collaboration with the technical design teams involved, bearing in mind the global IT architecture strategy and the cost- benefit ratio

October 2006 – May 2010 Project manager

2009-2010 **IT simplification programmes** [Budget 4 M€ - Project team: 16 people]
Reengineering of IT infrastructure. Major IT simplification and cost killing issues.

2009 **IDEO programme** [Budget 3.8 M€ - Project team: 15 people]
Commercial launch of IDEO offers, quadruple play bundle with mobile plus fixed line including voice, internet and TV access.
Strategic project with essential time-to-market issue (5 months). First integration of the IT systems from mobile and ISP domains of Bouygues Telecom. Multi-channel launch.
Using of scheduling optimization methods during Requirements and Development phases.

2008 **Octopussy / NEO.2 project** [Budget 360 k€ - Project team: 8 people]
Redesign of the portfolio of mobile offers from NEO to NEO.2 with a critical time-to-market deadline (4 months).

2006-2008 **3G / HSPA programme** [Budget 2 M€ - Project team: 10 people]
Management of the consequences of 3G/Visio network launch on the IT commercial domains (customer activation, customer maintenance, rating, billing, DataWarehouse).

October 2003 – September 2006 Project owner for IT specific needs

- Preparing the Operational Plan (time-frame of 18 months) and the Strategic 3-Year Plan for the portfolio of projects owned by the IT Department itself (60 projects / 30 M€ annually). Selecting the projects according to their value, to their contribution to the IT strategy, and to budgetary constraints
- Preparing the project kick-off decision files (calculating the ROI with the management control department, analysing the challenges, risks, schedule, budget with technical design teams)
- Monitoring the portfolio of ongoing projects and leading the steering committees
- Line management: 2 people

Mars 2003 – September 2003 Project manager

Project manager for the IT project owner team

- Monitoring projects on the rating and provisioning systems in conjunction with their technical leaders
- Project management for the optimization and rationalisation of the use of the mobile number (MSISDN) range attributed by the French telecom regulator

June 2002 – February 2003 Responsible for the "i-mode™" project schedule

Responsible for scheduling during the project phase of i-mode launch (time-to-market 6 months): i-mode was the first HTML mobile internet portal on a GPRS network in France

- Managing the global i-mode schedule (consolidation of the schedules of the Technical, Marketing and Editorial Content teams).
- "War Room" project leader. Sharing consolidated information with Japanese partner DOCOMO.
- Organizing the logistics of mobile handsets and SIM cards for all needs before the commercial launch (tests, public exhibitions, pilot phases, lending to the editorial content providers ...)
- Responsible for the document management server and managing confidentiality.

May 2001 – May 2002 Delegated project manager

Delegated project manager for cross-domain projects:

- Virtual HLR project: managing the implementation phase, coordinating the IT and Telecom technical teams
- GUEPAR project (reengineering of IT Roaming support system): managing the design phase with product owner, users and IT teams

September 1998 – April 2001 Junior project manager

Assisting project managers from both Product Owner and IT teams with project management methodologies: development and follow-up of the project schedule, organization of the project.

Scope: Lucie (virtual assistant replacing the usual voice messaging system), SPOT (free mobile communications sponsored by advertising during the call) and other projects related to services platforms at IT-Telecom interface

EDUCATIONAL BACKGROUND AND DIPLOMAS

1998 - 2014 Professional training – Bouygues Telecom

Network and Telecom: GSM, GPRS, UMTS (2007)

Information Technology: IT Urbanization and Technical Architectures (2011), External providers contract management (2005)

Project Management: MS Project, OPX2 (2008), ROI calculation, Value Analysis and IT Costs (2005), Cost control

Personal efficiency: Conducting meetings, Priorities and Time management (2012)

Management: Ability to Delegate (2010), Conflict management (2009), Team communication (2008), Conducting an annual performance review (2003)

Languages: English (2000-2004, 120 hours)

1996 - 1997 Engineering degree – Project management - INP Toulouse

Engineering degree with specialization in Project Management at [INP Toulouse](#), Department of Industrial Systems Engineering

1993 - 1996 Chemistry Engineer – ENSC Toulouse

Chemical Engineering diploma (with honours) at ENSCT (Ecole Nationale Supérieure de Chimie de Toulouse), a public Engineering school of Chemistry leading to an engineering degree after a three-year course (now renamed [ENSIACET](#))

LANGUAGES AND COMPUTER SKILLS

French	Native language
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English	Fluent professional use (TOEFL: 640 / 677 in 1994)
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Spanish	Moderate
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Japanese	Beginner
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Computer skills

Good proficiency in the use of Microsoft Office tools (Word, Excel, Powerpoint ...)

Computer programming of macros in Visual Basic

Website programming (HTML, PHP/MySQL, JavaScript) for personal purpose

EXTACURRICULAR ACTIVITIES

Scuba Diving	Level: CMAS * * / PADI Advanced Open Water Diver
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Website development	Development of personal websites (using HTML, PHP/MySQL and JavaScript)
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Comic strips	Collector of dedicated comic strips
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Cooking	Following courses on culinary specialties (macaroons, foie gras, sushi ...)
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